# First hand accounts of Origin's performance

# Sociable Living at its Best



A brilliantly sociable living situation led Sarah and Anthony White to contact Origin to finally build the swimming pool they had always wanted. After selling a company, the Whites were able to purchase the two neighbouring houses and have friends come to live in each one. Knocking down the garden barriers made it clear that all that was missing from this otherwise ideal set up was a bespoke pool for them all to enjoy.

After the first phone call to Origin, a home consultation was organised and so began the collaboration of ideas. Sarah knew all along that she was looking for an indoor pool, and called the experts at Origin to manage the project from start to finish. Once the initial contact had been made, the project quickly took off. Sarah explains: "The space looking from our kitchen down between the two additional houses was the ideal spot for a pool. After the phone call in March, David Horne came to have a look at the space and from there the whole project got going. By November we had a beautifully finished pool and spa."

### The Right Time

Not only did the White's housing situation now perfectly suit the project, but the timing also could not have been better.

"We have three children, two of them have recently finished rather stressful exams. The new addition to the garden provided the perfect space for them



to relax and have fun with friends every evening. I quite often look out of the kitchen window to see the lights turned on and the kids having a whale of a time.

"Just recently we spent an entire bank holiday weekend enjoying the pool as a family, it's been absolutely wonderful. The children were back home from university and school over Easter, and the garden was looking fabulous, so they really saw it at its best. Anthony also now works part-time, so the pool gets plenty of use."

The new addition is not only perfect for entertaining, but for exercise too. Sarah explains: "Whilst my husband wanted a spa, I was keen on a pool long enough to properly swim. Luckily, we now have both and I am able to begin every day by swimming thirty lengths."

### **Revolutionised Space**

From the first ideas all the way through to the final build, the Whites had the full attention of the experts from Origin. "We had regular meetings with the team, and the builders on site were fabulous

and kept us informed about every single decision being made. Origin were great with advising on how to incorporate a spa and a long pool, and even invited us to look at three of their other pools for inspiration. We experienced the flexibility of the service as they quickly reconfigured the plans to meet our new requests.

"The space has been entirely revolutionised. What used to be an area of shrubs and trees is now completely useable. After the build, we were inspired to contact our friend who landscaped the whole area. It's just brilliant – the garden has been completely transformed into something communal for all the neighbouring friends and family."

Sarah also details their decisions for the finishes of their project with Origin. "It's very light inside, with pale walls and light tiles. We opted for one of their standard layouts with the swimming pool on the left and the changing and plant rooms on the right. My husband found some tropical pictures for the walls which add to the light and natural feel of the whole build."

#### **The Aftermath**

"Origin have been brilliant with the aftersales follow-up and we were not left alone with the new responsibility of looking after a pool. We chose to opt for Origin's aftercare package, every month an engineer visits to carry out routine maintenance and check pool chemistry levels.

"Every query we've had has been sorted immediately. We had a brief issue with the pool cover and it was sorted the next morning.

"In terms of advice to people looking to buy, I would recommend taking Origin up on their offer for you to see other projects for inspiration. This ensures that the finished product matches, if not exceeds, the vision you may already have. Origin are excellent in keeping constant communication, guiding us through every step of the way, which we found most valuable."

If you're thinking about a home swimming pool and want to speak to the experts, call Origin on 01895 453 996.







For more information on this project: Email Fiona on fiona@originpools.co.uk, or ring 01895 823366.